

**Report of East North East Area Leader**

**Report to Inner East Area Committee**

**Date: 2<sup>nd</sup> February 2012**

**Subject: Area Update Report**

Are specific electoral Wards affected?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If relevant, name(s) of Ward(s): Gipton & Harehills, Killingbeck & Seacroft, Richmond Hill & Burmantofts.		
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If relevant, Access to Information Procedure Rule number: Appendix number:		

**Summary of Main Issues**

1. This report provides Members with an update on progress made in relation to priorities set out in the area committee business plan.
2. It provides draft new priorities which will form part of the Inner East 2012/13 Business Plan, for approval.
3. The report sets out the recommendation that a Community Charter is produced for 2012/13 for Area Committee partners.
4. The report also contains a draft consultation strategy for Inner East Area Committee for discussion and approval.

**Recommendations**

5. That members note the content of the report and progress made to deliver the priorities set out in the Area Committee Business Plan and community engagement plan.

6. The Area Committee is recommended to agree the draft priorities and charter production for 2012/13 and to approve the draft consultation strategy for the area.

## **1 Purpose of this Report**

- 1.1 This report provides members with an update in relation to the priorities set out in the Area Committee Business Plan and the progress made.
- 1.2 The report provides members with an outline of the proposed community engagement activities to feed into the priority setting for the 2012/13 business plan.
- 1.3 This report provides Members with an update on work to refresh the Area Delivery Plan (ADP) priorities as expressed through the public Community Charter promises for 2011/12, and invites Members' views and ideas for new promises to help inform the final version of the revised Charter which will be presented for approval in March.
- 1.4 This report seeks Area Committee approval of the refreshed Community Engagement Strategy for 2012/13. The strategy sets out the how the Area Committee will consult, engage and communicate with residents, within the resources it has available, or is able to lever in from partner organisations (such as the Police and East North East Homes).

## **2 Background Information**

- 2.1 At the June 2011 Area Committee meeting the Delegates Roles and Functions of the Area Committee were presented along with a forward work programme detailing how the roles and responsibilities would be discharged and action taken during 2011/12.
- 2.2 A draft Area Committee Business Plan was presented to the Area Committee in October 2011 and approved by the Committee. This included information on the priorities for 2011/12 and set out the format for reporting action taken against each of these priorities, along with information on when updates could be expected to be presented to the Area Committee.
- 2.3 The Area Committee Business Plan provides a complete set of papers relating to the area, which will be refreshed annually. The refreshed document for 2012/13 will be presented to the Area Committee for approval in March 2012. The priorities will be informed by consultation with the local community along with statistical data and local intelligence, a draft set of refreshed priorities will be presented to the Area Committee in January 2012 for consideration and approval.
- 2.4 In 2008 the Area Committee approved the first Area Delivery Plan (ADP), each year the ADP is refreshed to take into account changing priorities and opportunities. This year the plan has been amended into a business plan and takes into account the move to five emerging themes of the new Leeds Strategic Plan.
- 2.5 The annual refresh is produced following analysis of evidence provided by updated neighbourhood statistics, community consultation through the Area Committees engagement events and Elected Member discussion on local priorities.

- 2.6 Further to this, agreement is reached with local partnership and service providers on what promises can be made in relation to each priority. This informs the refresh and makes clear accountabilities in reporting performance/progress to Area Committee during the year.
- 2.7 The refreshed priorities also provide a basis for which applications to the Wellbeing budget can be made.
- 2.8 In 2009/10 the Area Committee agreed that they would pilot the production of a Community Charter to present the ADP in a more user friendly and understandable format and to help provide clearer progress reports to Area Committee during the year. The Area Committee agreed this was a success and decided to continue the production of a Charter in 2010/11.
- 2.9 With the move towards Locality Working across the City and the appointment of Area Leaders the Community Charter places the Area Committee ahead of the game in meeting the need to be more open and accountable.
- 2.10 Community Engagement is one of the Area Committee's key delegated functions and as such it is important that there is a clear strategy in place for this to take place and be assessed against.
- 2.11 In 2010/11 the Area Committee approved a new, more comprehensive community engagement strategy aimed to help:
- improve everyday engagement and relationships between local staff and residents
  - improve residents influence on the planning and improvement of services to tackle local priorities
  - improve local accountability for promised actions
  - support the civic role of residents to help build stronger and more sustainable communities
- 2.12 This more comprehensive strategy was also to assist in discussions with key partners and lead to proposals for a partnership strategy for the Area Committee in 2011/12. The ambition is to reduce duplication and reduce public confusion about consultation, as well as embed community engagement as something done as part of the "day job" rather than just through "meetings".

### **3 Main Issues**

#### **Area Update:**

- 3.1 The priorities for action for the inner east area were approved by the Area Committee in March 2011 and these have been produced in a forward facing Community Charter and shared with partners and distributed in the local area.

- 3.2 Through the work of the Area Support Team and the various partners in the area projects have been developed to address the agreed priorities. Details of action taken and ongoing projects is provided at Appendix 1, with recent developments highlighted in red.. Work continues to develop further actions to address the identified priorities and progress will be reported on a regular basis to the Area Committee as set out in the forward plan.
- 3.3 In addition to the Charter there are action plans for four of the five priority neighbourhoods, a detailed update report for the priority neighbourhoods will be presented to the March 2012 Area Committee meeting. The Neighbourhood Managers are currently analysing the latest Neighbourhood Index profiles, carrying out consultation and engaging with partners to develop the 2012/13 NIPs.
- 3.4 A neighbourhood survey has also been distributed across the Burnamtofts and Richmond Hill ward to encourage local residents to feed in their views to the NIP development process.
- 3.5 Some of the **key achievements** made in relation to the priorities include;
- 3.6 Working with partners to develop a programme of Summer Holiday Activities for young people in Gipton & Harehills. This will ensure that a range of activities are available throughout the holidays for young people to enjoy in their neighbourhood. This joined up approach has been developed to ensure that we avoid duplication and gaps in holiday provision, it will provide the best value for money and most comprehensive programme for young people.
- 3.7 Two very successful multi agency 'Operation Champions' were held in Gipton, one in September and one in December. The operations were organised in conjunction with the local TRA's which enabled a joint working initiative to identify the problems and issues affecting the local residents . The operation was of high visibility from all agencies involved. Police, Leeds anti Social Behaviour Team and Housing carried out victim reassurance visits to victims and confidence visits to new build properties on the estate, as well as perpetrator led enforcement and problematic address visits.
- 3.8 Each operation had seven skips which were sited at various locations for customers to dispose of unwanted items to help tidy the gardens and surrounding areas. High hedges in several locations were cut back by Community Payback , ENEHL environmental services completed clean ups on the estates . A promotion exercise was carried out for the Youth Service and Gipton Together with the aim of engaging young people. West Yorkshire Fire service carried out fire safety checks to identified vulnerable victims . Post operation results have been completed by the relevant TRA's , with very positive feedback being received on the multi agency approach to tackling problems .
- 3.9 2012/13 Priority setting**
- 3.10 The new Area Committee business plan includes a section on Priorities and Action and it is this section that is being revised in preparation for the full business plan to be presented at the March Area Committee for approval.

3.11 It sets out how the Area Committee will address physical, social, and environmental issues in the inner east. These priorities are used to agree the spend of Area Committee wellbeing money and influence how services are prioritised in the area. Progress against the actions are then reported back to area committee at regular intervals throughout the year, as agreed in the forward plan.

3.12 It is proposed that in order to set these priorities, Area Support Team staff will carry out the following, in accordance with the agreed community engagement strategy, which is also detailed in the Business Plan.:

Discus priority setting at the 3 established CLT's; Seacroft, Gipton and Harehills.

Discus priority setting at the community forums in Richmond Hill and Burmantofts.

Carry out a Neighbourhood Survey to all addresses in Richmond Hill and Burmantofts

Attend any community events for discussion on area priorities

Use service providers and partner meetings to assess priorities.

3.13 The City Plan priorities will be used as a basis for consulting on, seeking views on which are seen to be a priority for the inner east, why, and if they are where this is a particular issue. Residents will also be asked if they have any suggestions for actions to address their issues. The results will feed into the Business Plan and Neighbourhood Improvement Plans as well as being shared with partners to feed into the service planning of individual services.

3.14 The key outcome is to enable the Area Committee to have a draft Business Plan and spending plan for Well Being Funding in place by March 2012 Area Committee, and a Community Charter prepared for distribution by July 2012.

3.15 Each year statistics ranking small super output areas within Leeds, are compiled to compare how the physical, social and environmental indicators in these areas, rate alongside national and city wide averages. This information will also be used to inform Area Committee priorities for 2012/13.

3.16 The ranking of each of the SOA's within the inner east is listed in the table below, along with areas for concern and action;

IE rank	Ward	SOA Name	Rank	↑↓	Areas for Action
1	Burmantofts & Richmond Hill	(Harehills) – Comptons, Sutherlands, Nowells	1	↓	Significantly higher rates of Job Seekers Allowance, Incapacity Benefit and Lone Parent Income Support compared to the Leeds rate Housing turnover rate is exceptionally high in the area
2	Burmantofts & Richmond Hill	Cross Green, Richmond Hill, East End Park	3	↑	Housing turnover rate is exceptionally high in the area Levels of NEETs are nearly double the city average rate

<b>3</b>	<b>Burmantofts &amp; Richmond Hill</b>	<b>Lincoln Green/Ebor Gardens</b>	<b>4</b>	↓	Persistent absenteeism is a particular issue in the neighbourhood Levels of NEETs are double the city average rate
<b>4</b>	<b>Gipton &amp; Harehills</b>	<b>Harehills</b>	<b>7</b>	↓	The rate of housing turnover & empty properties in the area is more than double the city average. NEET's are double the city average.
<b>5</b>	<b>Gipton &amp; Harehills</b>	<b>Harehills Triangle</b>	<b>11</b>	↓	Improving jobs and training opportunities is a priority as households on a low income is three times city average.
<b>6</b>	<b>Killingbeck &amp; Seacroft</b>	<b>Seacroft South</b>	<b>13</b>	↓	Nearly half of the children in this area are in workless households. Cancer mortality is exceptionally high.
<b>7</b>	<b>Gipton &amp; Harehills</b>	<b>Gipton South</b>	<b>17</b>	↑	Tackle the level of NEETs Reducing crime and ASB & increasing community confidence Improve the local environment Address Persistent Absenteeism Improve activities for young people Promote physical health and Emotional wellbeing
<b>8</b>	<b>Gipton &amp; Harehills</b>	<b>Gipton North</b>	<b>19</b>	↓	Tackle the level of NEETs Reducing crime and ASB & increasing community confidence Improve the local environment Address Persistent Absenteeism Improve activities for young people Promote physical health and Emotional wellbeing
<b>9</b>	<b>Killingbeck &amp; Seacroft</b>	<b>Fearnville, Hollin Park, Beechwood, Brooklands</b>	<b>21</b>	=	A large number of children are in workless households and the number of deaths from circulatory disease is particularly high. Health and education need to be priorities.
<b>10</b>	<b>Killingbeck &amp; Seacroft</b>	<b>Seacroft North</b>	<b>22</b>	↓	One of the worst areas in Leeds for health, death from Circulatory Disease is twice the city average. A high number of babies have low birth weights.
<b>11</b>	<b>Burmantofts &amp; Richmond Hill</b>	<b>Osmonthorpe, East End Park Hill</b>	<b>26</b>	↓	Levels of cancer mortality are a particular issue in this neighbourhood The number of Children living in workless households is approximately double the city average
<b>12</b>	<b>Killingbeck &amp; Seacroft</b>	<b>Crossgates and Killingbeck</b>	<b>38</b>	↑	Community Safety Education
			<b>1 = worst</b>		

It is suggested the above areas for concern are those that are proactively targeted for action over the next year. This doesn't however mean that we won't work with other groups, issues and areas but it will be done on request. Due to resources it is important the priority areas are focussed on.

- 3.17 As there are a number of recognised priority neighbourhoods in inner east, each with multiple areas for concern, the Area Committee agreed in 2010 to fund the posts of Neighbourhood Managers for these neighbourhoods. Neighbourhood Managers cover Seacroft, Gipton, Burmantofts and Richmond Hill and they devise annually reviewed Neighbourhood Improvement Plans for each target area. A NIP will also be devised for Harehills, the fifth priority neighbourhood, by the Area Support Team.
- 3.18 The community is encouraged to participate in the development of these NIPs using the agreed community engagement strategy and achievement against actions is reported back to the community at CLTs and forums. Revised NIP's will be brought to the area committee for approval in March.

### **3.19 New draft 2012/13 priorities for consultation**

- 3.20 All of the above data has been used along with other resources including ward member, partner and community group meetings. The priorities suggested are as follows:

#### **Best city... for health and wellbeing**

There are a range of social, economic and environmental factors that affect people's health in Leeds, which cause some people to have poorer health than others. To improve this, in Inner East Leeds we will

- aim to help people to live happier, longer, healthier lives by providing advice and information on healthy lifestyle choices.
- Promote the change for Life Campaign in our local communities which offers practical advice on healthier lifestyles
- Support delivery of 'extend' exercise classes in Seacroft to people who are suffering from chronic lung problems.
- Promote the risks of smoking and offer people help and advice to stop smoking.
- Fund Space 2 to run Mind, Body and Soul projects in Gipton and Seacroft which offer women training and support in improving their mental and physical health.

#### **Best city... for children and young people**

Leeds will be a child-friendly city where the voices, needs and priorities of children and young people are heard and inform the way we make decisions and take action. To achieve this, in Inner East Leeds we will

- Target families with challenging young people to give them a package of support to improve their school attendance, attainment and progression.
- Provide a range of activities such as; school holiday activities, sports and art activities for young people to enjoy in their local neighbourhood, in local venues

- Provide targeted support to young people to reduce the risk of them not being in education, employment or training

### **Best city... for business**

Leeds has started to recover from the recession, and we need to make sure jobs are created and that local people can access those jobs. We will make sure new developments create skills and opportunities through apprenticeships. To achieve this in Inner East Leeds, we will

- Provide job advice and information through the Jobshops in Harehills, and Jobshop sessions at Seacroft.
- Provide targeted support to those families experiencing long term unemployment to get them back into work.
- Offer training and support to enable local people to access local job opportunities when they arise.

### **Best city... for communities**

Our communities will get the backing they need to help local people lead their lives successfully. We will encourage community spirit and local activity, but recognise that it will take high-quality public services working with local people to tackle crime and anti-social behaviour effectively, and to keep our neighbourhoods clean and green. In Inner East Leeds we will

- Organise clean up days with local residents in identified hot spot areas and provide a Community Payback team to help improve community buildings and spaces
- Provide information for people through leaflets, talks in schools and at local events on how to dispose of their waste, and take enforcement action against those who do not dispose of it correctly.
- The council, police, health, housing providers and other organisations will work together as a team to tackle the problems identified in our communities and support residents groups who want to improve their local environment
- Provide advice and practical help with home security to reduce the risk of burglary and continue to provide CCTV in areas which are hotspots for crime and anti social behaviour,
- Increase awareness of the harm from the use of drugs, alcohol and domestic abuse through providing information at community events, talks in schools and through local community groups.

### **Best city... to live**

Leeds needs investment in new homes and our aim is to attract maximum investment from the private sector and government. We will finalise our housing planning policy to grow the city in a sustainable way, while maintaining the distinctiveness of communities and a green city. We will improve our existing homes, making them more energy efficient and easier to heat. In Inner East Leeds we will

- As funding becomes available we will work undertake works which achieve our



aim to improve Community Parks, play areas and equipment, sports pitches and allotments.

- Protect and Improve the natural habitats of the Wykebeck Valley for local people to enjoy.
- Extend and improve Richmond Hill Community Centre to create a local centre that is the hub of the community.
- Promote our community centres to increase their usage.
- Work with investors to bring about the physical regeneration of Inner East Leeds neighbourhoods'.

3.21 If the Area Committee approves the above then further work will take place with partners before next Area Committee to confirm priority areas and specific actions that will be undertaken to address the issues.

### **3.22 Charter 2012/13**

3.23 As in previous years the Area Committee is requested to confirm that they would like to produce a Community Charter for the Inner East. This gives a chance for the Area Committee's priorities to be shared easily with partners and organisations in the area to help facilitate partnership working and feedback from the previous year.

3.24 The above priorities, if approved, will be included in the charter for 2012/13 along with the other standard items including what the wellbeing funding was spent on, 2011/12 achievements, chairs introduction and how to get involved/make a difference.

3.25 This year 4,000 charters were produced at a cost of £1,365.50.

3.26 If the priorities and funding are agreed for a charter then draft text for 2012/13 will be brought back to the next Area Committee meeting in March for approval. As the next Area Committee would then not be until June it is suggested that further drafts and mock ups be presented at ward member meetings for approval and the final draft brought to the June meeting for sign off to go to print. This is the shortest timescale possible and ensures that copies are sent out at the beginning of the period the charter covers.

### **3.27 Consultation**

3.28 It is clear the public are generally still unaware of the Area Committee and it is important we raise its profile as well as consult them on a regular basis. There is a need to employ a range of methods and approaches giving people the maximum opportunity to access information, engage and debate local issues. To this end we will continue with the current engagement methods of:

- using existing opportunities where services/organisations already bring together residents that could potentially be used as mechanisms for discussion, debate and consultation. These are:

School /Youth Councils  
Good Neighbour Schemes/Luncheon Clubs  
Disabled groups  
Parent Associations/Children Centre Parent Groups  
Tenant and Resident Associations  
Police and Communities Together (PACT) Meetings  
Community galas/school and church fairs

- continued development of resident networks and priority neighbourhood surveys
- Police and Community Together (PACT) meetings every 4/6 weeks; with invited guests from partner agencies depending on priority issues raised by residents – with feedback on issues agreed at previous meeting
- Quarterly meetings of Community Leadership Teams (CLT) to oversee engagement, neighbourhood improvement plan progress and report to Area Committee. To incorporate an open meeting focusing on a key priority and a “have your say” item.
- community conference (as part of one of the above CLT meetings) which brings together front-line staff and residents to share information, build relationships and plan improvements for the coming year.

3.29 It should be noted that CLTs are now well established in Gipton and in Seacroft. The Harehills CLT has been established, although it has only met once so far. The Area Support Team is currently trying to recruit new members and confirm a Chair for the group. Currently community forums continue to meet in Burmantofts and Richmond Hill, although it is hoped that these will be replaced by the Community Leadership Team model in the near future.

3.30 In addition, the Police have indicated that they intend to carry out a week of consultation focused predominantly on the Harehills area.

3.31 It is suggested that a number of new initiatives are implemented to help raise the profile and get more people involved with the work of the Area Committee. Below is a list of initiatives that could be implemented for the Area Committee to choose from:

- Press Release after Area Committees
- Key messages to be sent out the local partners and groups after agreement from Chair.
- Chapeltown and Harehills forum to look at community cohesion in the area.
- Area Committees to be themed where possible to allow interest groups to choose relevant committees to attend.
- Key groups also to be personally invited to Area Committee when relevant to help stimulate debate and get involved.
- To review the Inner East community group database to make sure details are up to date and we have email address where available to facilitate quicker communication.
- Use of current partner newsletters and websites to update people on the work of the area committee and consultation.

- To investigate the use of social media and other technologies to increase communication channels.

3.32 All the above mechanisms demonstrate value for money and deliver the aim of improved communication efficiently given resources.

3.33 Following interagency and community representative discussions it has been requested that a Chapeltown and Harehills cross ward forum be established to focus on what can be done to maintain and enhance community cohesion and compliment positive partnership working across Chapeltown and Harehills. Work is ongoing to develop this and it is anticipated that the first forum meeting will be held early in 2012.

3.34 West Yorkshire Police are also carrying out a month-long consultation during January to establish how the county's residents want to communicate with local officers on how they report and receive information. The results will be useful to inform how the Area Support Team and partners undertake community engagement.

3.35 If approved by the Area Committee these actions will be included in the new business plan under the consultation section.

### **3.36 Timescales**

3.37 A full timetable for the production of business plan and charter and consultation is attached at appendix 2.

## **4 Corporate Considerations**

### **4.1 Consultation and Engagement**

#### Community Engagement Plan

4.2 Since 2009, the Area Committee approved an annual Community Engagement Plan for the Inner North East. This was in addition to an Area Delivery Plan. As a Priority Advisory Function of the Area Committee, Community Engagement work will continue to play a key role in work undertaken in 2011/12.

4.3 The report sets out the community engagement activity and consultation which will inform the priority setting and business plan for 2012/13.

### **4.4 Equality and Diversity / Cohesion and Integration**

4.5 Well Being funding is used to ensure that inequalities within the local area are addressed through local projects and schemes and equality impact assessments carried out where necessary.

4.6 The priorities identified in the Area and Neighbourhood Improvement Plans are developed with consultation with the local community and aimed at addressing the inequalities within the area.

#### **4.7 Council Policies and City Priorities**

4.8 The themes in the proposed Business Plan will mirror the themes and priority outcomes at a city wide level and also reflect the delegated functions and priority advisory functions.

#### **4.9 Resources and Value for Money**

4.10 As outlined in the Function Schedule 2011/12, the Well Being budget delegated by Executive Board is used to finance projects which meet the needs of the Area Delivery Plan or its successor. Members of the Area Committee are keen that wherever possible the use of well being brings in additional match funding to the area.

#### **4.11 Legal Implications, Access to Information and Call In**

4.12 All decisions taken by the Area Committee in relation to the delegated functions from the Executive Board are eligible for Call In.

4.13 There are no key or major decisions included in this report.

4.14 There are no legal implications relating to this report.

#### **4.15 Risk Management**

4.16 Not applicable under this section.

### **5 Conclusions**

5.1 Progress is being made in relation to the priorities set out in the Area Committee Community Charter and projects to deliver action will continue to address the inequalities in the area as set out in **Appendix 1**.

5.2 A further consultation strategy should be added to the Community Engagement strategy of the Business Plan to raise the public profile of the Area Committee.

### **6 Recommendations**

6.1 That Members note the content of the report and progress made to deliver the priorities set out in the Community Charter

6.2 That Members approve the draft 2012/13 Community Charter priorities, subject to final public consultation.

6.3 That Members approve the draft Consultation Strategy to be added to the Inner East Area Committee Business Plan.

### **7 Background documents**

7.1 Area Committee Roles and Functions 2011/12

# Inner East Area Committee Business Plan 2011/12